November 26, 2023 – Patient Portal Improvements

2023 · https://www.primaryrecord.com/docs/november-26-2023-patient-portal-improvements/

- **General**
  - Improved performance of profile item list screens
  - Better support for navigation with the browser back button
  - The navigation will now remember the last profile you were on rather than kicking the user back to the profiles list after adding an item
- **Homebase**
  - Resolved an issue that got users stuck on the refresh screen
- **Medical Profile**
  - The patient portal refresh now gives a user the history and counts of what was added when. Click on Connect under a Medical Profile to select the patient portal to see this new addition.
  - The patient portal profile page now shows the patient portal name that was selected and information about when it was connected and last refreshed .
  - Users can now delete patient portals and the contents that were added to the medical profile, if they like.
  - Resolved an issue that hid the manage access tab from non-organizers
- **My Account**
  - Improved the links for email support